

Sigmadyne Privacy Policy

This policy describes how we treat personal information. It applies to information we collect on our website and information you may submit to us by other means such as by email or at a trade show. Read this policy to learn about what we do and your choices.

What Information We Collect.

Contact information. We may collect your name, email address, physical or mailing address, and phone number, and your company name.

Payment information. If you make purchases with us, we may collect your credit card information and billing address.

Product interest information. We may collect information pertaining to your interests concerning the products and services we offer. This information may include your desired analysis capabilities, software you use, and how you became aware of our products and services.

License host ID information. We may collect host ID information submitted by you for the purposes of providing a software license.

We collect information you submit. We also collect information when you contact us by phone, email or other methods.

How We Collect Information

We collect information directly from you. We may collect information when you place an order, communicate with us, or contact us through our website.

We collect information about you passively. We may use tracking tools like browser cookies. We may do this on our websites and in emails that we send to you.

How We Use Your Information

We use information to respond to your requests or questions. We may use your information to provide technical support and respond to your questions and feedback. This includes questions about our products or your relationship with us.

We use information to process orders. We may use information you provide about yourself when placing an order to provide service to that order.

We use information to comply with export law. We may use your information to verify that we are complying with US export laws.

We use information to improve products and services. We may use your information to improve our site, products, and services. We use your information to customize your experience with us. Information you provide also helps us respond to your requests and support your needs more efficiently.

We use information for marketing purposes. We may use your information to provide you with information about products and special promotions. We may also use your information to

serve you with ads and offers. We may tell you about new features or updates to our products or website.

We use information to communicate with you. We may contact you about this Privacy Policy or our website terms. We may also correspond with you about your account or transactions.

We use information as otherwise described and permitted by law.

If you are in Europe, we have multiple basis for processing information. Our basis for processing your information is typically to perform a contract. Performance of a contract includes responding to your request. We also process information based on consent or for our legitimate interest.

How We May Share Information With Third Parties.

We may share your information with third parties who perform services on our behalf. We may share your personal information with trusted third parties. These include companies who serve as our vendors and help us deliver products or services to you. For example, we share information with vendors who send emails for us. We may also share information with companies that operate our website.

We may share information if we think we have to in order to comply with the law or to protect ourselves. We will share information to respond to a court order or subpoena. We will also share it if a government agency or investigatory body requests. This includes U.S. and non-U.S. law enforcement or regulatory authorities.

We may share information with any successor to all or part of our business as permitted by law. If all or part of our business was sold, we may give our customer list as part of that transaction. Where legally required, we will give you prior notice and if you have the legal right to do so, allow you to object.

We may share information for other reasons we may describe to you or as permitted by law.

Your Choices About How We Use Your Information.

You can opt out of certain marketing. To stop receiving our marketing communications please follow the instructions in any message you get from us or email us at privacy@sigmadyne.com. If you opt out of marketing emails you will continue to receive messages from us relating to your relationship with us where permitted by law.

You can update your information. To update or correct information you can email us at privacy@sigmadyne.com. As may be required by law you can also have us delete your information. Please contact us at privacy@sigmadyne.com about having your information deleted. If you are in the European Union and would like to access your information or object to our use of your information for direct marketing purposes, please contact us at privacy@sigmadyne.com.

Our Do Not Track Policy: Some browsers have “do not track” features that allow you to tell a website not to track you. These features are not all uniform. We do not currently respond to those signals. If you block cookies, certain features on our sites may not work.

Our sites use cookies or other tracking tools. Your browser may give you the ability to control cookies. How you do so depends on the type of cookie. Certain browsers can be set to reject browser cookies. To find out more about how to enable, disable, or delete cookies from your web browser, please visit [here](#) and [here](#).

If you block essential cookies, certain features on our sites may not work.

Options you select are browser and device specific.

You Can Contact Us About This Policy and Your Information.

If you have other questions about this Policy or our privacy practices, please email us at privacy@sigmadyne.com. You can also call us at +1 (585) 235-6892 or write to us at: Sigmadyne, Inc., Suite 311, 803 West Ave, Rochester NY, 14611, USA.

Our Site Is Not Intended for Children.

Our sites are meant for adults. We do not knowingly collect personally identifiable information from minors under 18. If you are a parent or legal guardian and think your child under 18 has given us information, you can contact us at privacy@sigmadyne.com. Please mark your inquiries "COPPA Information Request."

We Use Standard Security Measures.

We use appropriate and reasonable security measures as required by relevant law. The Internet is not 100% secure. We cannot promise that your use of our sites will be completely safe. We encourage you to use caution when using the Internet.

We keep personal information as long as it is necessary or relevant for the practices described in this Policy. We also keep information as otherwise required by law.

We May Store and Use Information Both Inside and Outside of the United States

Information we collect may be stored and processed in the United States. If you live outside of the United States, you understand and agree that we may transfer your information to the United States. The United States may not afford the same level of protection as the laws in your country. By submitting your information, you agree to the processing of it in the US as permitted by law.

We May Link to Other Sites Or Have Third Party Services On Our Site We Don't Control.

We may link to third-party sites. Our sites may also include third party content that collects information. We do not control these third parties. This Policy does not apply to the privacy practices of that website. Please read the privacy policy of other websites carefully. We are not responsible for the practices of these third-party sites.

We May Update This Policy.

From time to time, we may change our privacy policy. When we do, we will notify you of any material changes as required by law. We will also post an updated copy here. Please check periodically for updates.